

# Progea

since 1987





- Progea is a consulting firm for Italian health care organizations
- Progea staff: 3 associates and several full and part time consultants
- Our key words: effectiveness, quality improvement, efficiency, competence, motivation, innovation
- Our mission: promote and facilitate change in health care



#### **Our clients**



- Local Authorities
- Regioni
- Public And Private Hospitals
- Local Health Authority
- Health Care Organizations
- Teaching Hospitals
- Scientific Societies
- Professional Associations
- Pharmaceutical Companies
- Education And Research Centers



### Main health care activity areas



Progea offers health care organizations a two fold service:

- 1. Organization and Management Control
- 2. Joint Commission International Consultation



### 1. Organization and Management Control

#### **Vision**



- ✓ The public management has a key role in improving the efficiency and quality of services
- ✓ Support the management means creating conditions and offering tools to develop activities
- ✓ Governance depends on facing different issues: costs, assets, projects and innovation
- ✓ Evaluation is crucial



# 1. Organization and Management Control

# Sample of products and project



- Analysis and organizational design
- Reward and evaluations systems design
- HR activities support
- Need analysis
- Improvement plans
- Strategic analysis
- Payment and fare systems design
- Limiting expenditure programs

- Health care alternative models
- Hospital-territory integration
- Allocation of resources
- Family doctors budgeting
- Regulation programs
- Policies and procedures assistance
- Team coordination
- Appropriateness control

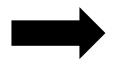


# 1. Organization and Management Control

#### **Our strategy**



Offering active and organizational solutions for reducing costs



**Efficiency Policies** 

Improve unities performance (quantitative and qualitative) through communication and cooperation



Enhance managerial responsibility

Innovation and new organizational solution development



Support innovation



### **Partnership and Vision**



- Since 2001, Progea collaborates with Joint Commission International to disseminate in Italy JCI criteria and methodology on Patient Safety and Quality Improvement
- JCI is the largest health care accreditation entity in the world
- JCI offers a sound methodology for assessing and improving health care quality and patient safety

JCI and Progea work together for improving health care quality in Italy



# **Areas of support**



- ✓ Hospital accreditation programs
- ✓ Laboratories certification
- ✓ Clinical programs certification
- ✓ Care continuity certifications
- ✓ Assessments and consultation
- ✓ Regional accreditation systems design and implementation
- ✓ Joint Commission Italian Network



# **Accredited Organizations**



#### Italian JCI Accredited Organizations

http://www.jointcommissioninternational.org/about-jci/jci-accredited-organizations/?c=Italy



# **Our Strategy**



- 1. Diffusing JCI culture in Italy
- Develop our JCI Italian Network as an important partner for Regions, professional associations and scientific societies
- 3. Improve our Hospital Data Base (related to costs and staff productivity) in order to make benchmark and improve the internal health care organizations effectiveness







# Thank you for your attention



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